

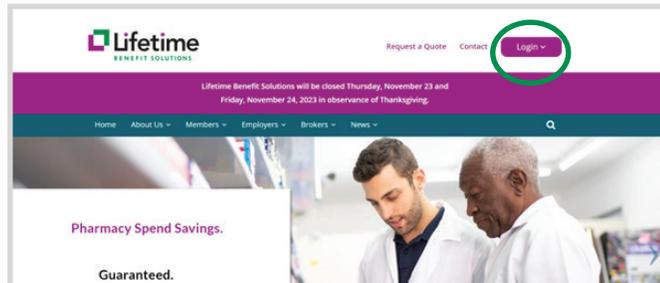
Registering for access to the **Lifetime Benefit Solutions Consumer Portal** is a simple, fast and secure process. Log in today and take advantage of easy access to your reimbursement account transactions.

How to log into the Consumer Portal as a New User:

Access the Lifetime Benefit Solutions Consumer Portal at [Lifetime Benefit Solutions](#). Follow the below steps to access the Consumer Portal.

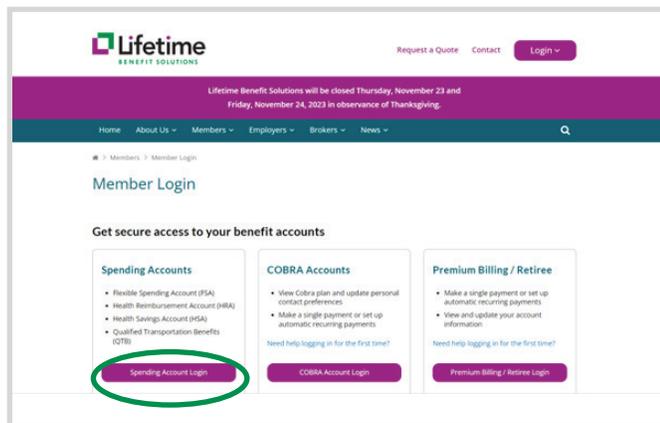
Step 1

Click on the Login drop down and choose **“Member.”**



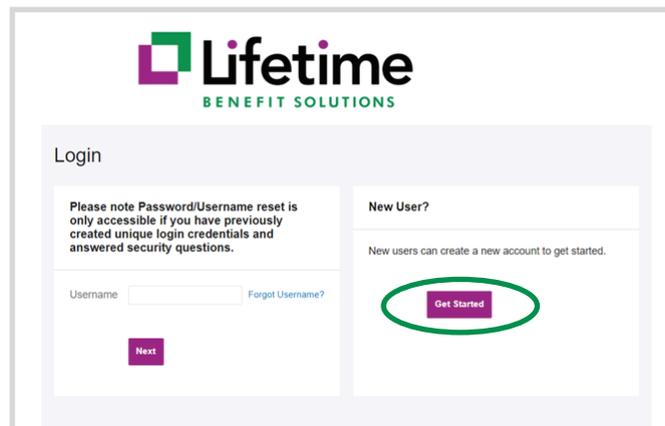
Step 2

Choose **“Spending Account Login”** and that will display the Consumer Portal Login Page.



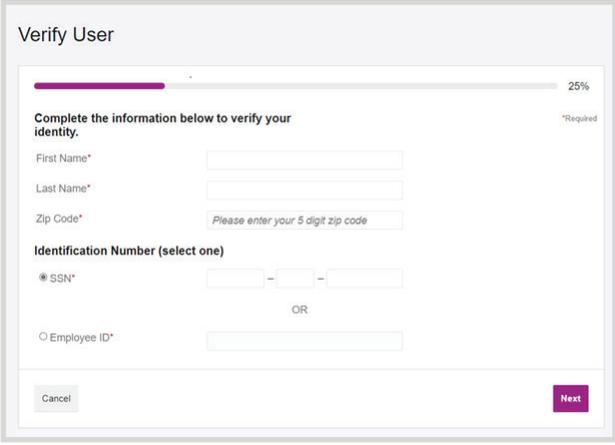
Step 3

Once you are on the login page you can begin the New User Registration process by clicking on **“Get Started”** in the New User section.



Step 4

Populate the required fields First name, Last name, Zip Code and a valid Social Security Number (* required).



Verify User

25%

Complete the information below to verify your identity. *Required

First Name*

Last Name*

Zip Code* Please enter your 5 digit zip code

Identification Number (select one)

SSN* - -

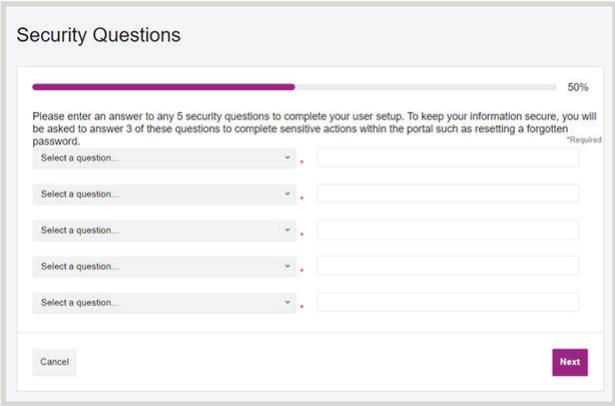
OR

Employee ID*

Cancel

Step 5

You will be prompted to choose security questions and populate responses. These are required to move on with the registration process.



Security Questions

50%

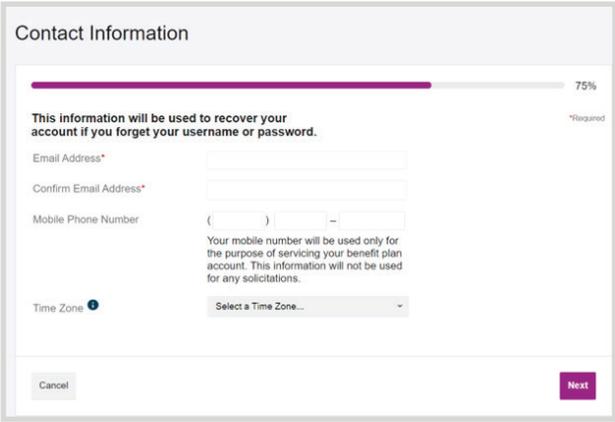
Please enter an answer to any 5 security questions to complete your user setup. To keep your information secure, you will be asked to answer 3 of these questions to complete sensitive actions within the portal such as resetting a forgotten password. *Required

Select a question...

Cancel

Step 6

Upon completing the security questions, you will be required to enter a valid e-mail address.



Contact Information

75%

This information will be used to recover your account if you forget your username or password. *Required

Email Address*

Confirm Email Address*

Mobile Phone Number () -

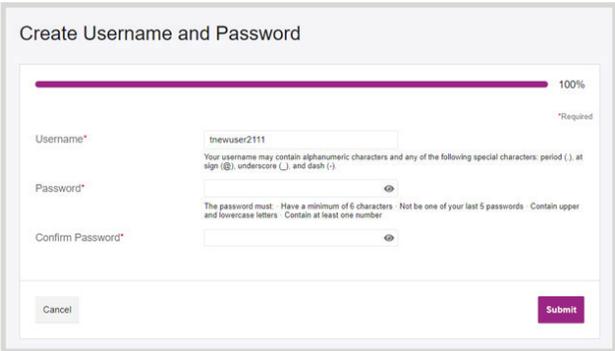
Your mobile number will be used only for the purpose of servicing your benefit plan account. This information will not be used for any solicitations.

Time Zone Select a Time Zone...

Cancel

Step 7

A username will be automatically assigned and you will be required to create a password.



Create Username and Password

100%

Username* theuser2111 *Required

Your username may contain alphanumeric characters and any of the following special characters: period (.), at sign (@), underscore (_), and dash (-).

Password*

The password must: Have a minimum of 6 characters; Not be one of your last 5 passwords; Contain upper and lowercase letters; Contain at least one number.

Confirm Password*

Cancel

Please note if you have not accessed the Lifetime Benefit Solutions Consumer Portal within the last 365 days, you will need to contact Customer Service for further assistance by calling 1-800-327-7130.