Inside Rx Prescription Discount Card FAQs



What is the Inside Rx® Prescription Discount Card?

The Inside Rx prescription discount card is your all-access pass to affordable brand and generic medications. The best part? This card grants you incredible savings up to 80%* at more than 60,000 participating pharmacies (including all major chains) in the U.S. and Puerto Rico.

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GROUP LBSRXDISCOUNT	

No insurance? No problem. If you have no insurance or have experienced high out-of-pocket costs for your medication(s) for any reason, try the Inside Rx prescription discount card. Important eligibility requirements can be found on the following pages.

Who can I contact with questions?

Our partners at Inside Rx are available to help with any questions you may have about the prescription discount card. Contact Inside Rx at:

Email: questions@insiderx.com

Phone: 800-722-8979 (7 days a week, 8:00am - 9:00pm EST)

How does the Inside Rx prescription discount card work?

Using the Inside Rx prescription discount card is easy. Once you confirm you are eligible to use the card, just follow the steps below:

- 1. Download your Inside Rx prescription discount card instantly, request a text or email with your card information, or print out your card and take it to a participating pharmacy along with your prescription.
- 2. Show your card to your pharmacist, who will find your Inside Rx price.
- 3. Pay your discounted price and enjoy the savings!





Can anyone use the Inside Rx prescription discount card?

Anyone with a valid prescription can use the Inside Rx prescription discount card, even if you are not currently enrolled in any LBS products or services. However, restrictions exist for certain featured brand medications only. For example, if you participate in a state or federally funded health care program, such as Medicare, Medicaid, or others, you may not use the Inside Rx prescription discount card to purchase specific featured brand medications, even if you elect to pay for the prescription as an uninsured or cash-paying patient. You may use the Inside Rx prescription discount card if you are enrolled in one of these programs and choose to purchase generic or non-featured brand medications. Additionally, if you're 65 or older, you cannot use the Inside Rx prescription discount card to purchase:

• Advair® HFA

Breo[®] Ellipta[®]

• Flovent[®] Diskus[®]

- Anoro[®] Ellipta[®]
- Arnuity[®] Ellipta[®]

- Incruse[®] Ellipta
- Trelegy Ellipta

• Flovent® HFA

Great news for those that are eligible - Inside Rx can be used at over 60,000 participating pharmacies in the U.S. and Puerto Rico!

Can I use the Inside Rx prescription discount card with my insurance or a copay card?

The Inside Rx prescription discount card is not insurance and it cannot be combined with your insurance, copay cards or any other secondary payer. If you choose to use the Inside Rx prescription discount card instead of your insurance benefit, the cost of your medication may not apply toward your deductible or other cost-sharing requirements. If you're currently enrolled in a high deductible health plan, check with your insurance provider to verify if your cost share will apply to your deductible and/or out-of-pocket maximum amounts before using the Inside Rx prescription discount card.

You may be able to use a Flexible Spending Account (FSA) to pay for your prescription when using the Inside Rx prescription discount card, depending on the terms of your FSA.

Where can I use the Inside Rx prescription discount card?

Your Inside Rx prescription discount card is good at over 60,000 pharmacies in the U.S. and Puerto Rico. A partial list of participating pharmacies can be found **here**, or you can view all pharmacies in your area by running a pricing inquiry from **InsideRx.com/LBS**. You can also call Inside Rx at 800-722-8979 (7 days a week, 8:00am - 9:00pm EST).

How much will I save by using the Inside Rx prescription discount card?

Patients can save up to 80%* on brand and generic medications with an average of 50% savings on brand-name diabetes medicines, for example. Actual savings will vary.



Pharmacies and Pricing



What if my pharmacy cannot process this discount?

Your Inside Rx prescription discount card is good at over 60,000 pharmacies in the U.S. and Puerto Rico. You can view all pharmacies in your area by running a pricing inquiry from **InsideRx.com/LBS**. You can also call Inside Rx at 800-722-8979 (7 days a week, 8:00am – 9:00pm EST).

Is there a fee to use the Inside Rx prescription discount card?

The Inside Rx prescription discount card is free to use, with no enrollment fee or membership costs. Just show your prescription and your Inside Rx card to gain access to our lowest possible pricing on your medication. You can choose to use or not use the card at any time.

How is the Inside Rx prescription discount card able to provide its low prices?

LBS has partnered with Inside Rx, who works directly with pharmaceutical manufacturers and retail pharmacies who are committed to providing more affordable medications by paying a portion of the cost of the prescription medication on behalf of patients.

What is the price of my prescription?

You can always check the current price of your prescription online through **InsideRx.com/LBS**, by calling customer service at 800-722-8979, or by asking the pharmacist to run a test purchase at the counter. We cannot guarantee the price you pay at the pharmacy will always be the price that is displayed or advertised in advance of your purchase. Pricing may change over time and may vary depending on the pharmacy at which you fill the medication.

Why is my drug a different price at different pharmacies?

LBS has partnered with Inside Rx to offer this cost-saving option to prescription users everywhere. Inside Rx works with different retailers to secure the best rates for our users. Prices vary based on various factors relating to those individual relationships. We continue to expand our network and add new pharmacies to our participating list.

Why is my drug a different price than the last time I filled a prescription for the same drug?

Prescription prices change frequently based on different forms, dosages, quantities, and market dynamics. While we can't control future drug prices, we are always working to get you the lowest available price.

Medications

Does the Inside Rx prescription discount card provide discounts on all drugs?

You should be able to use your Inside Rx prescription discount card for most of your prescriptions. Try the Price Your Medication tool on **InsideRx.com/LBS** to price medications you currently take or may take in the future.

For additional questions, please call Customer Service at 800-722-8979 (7 days a week, 8:00am - 9:00pm EST).

Are there discount restrictions?

Yes, you can review the discount restrictions **here**. Please check back often as discount restrictions are subject to change over time.

Where can I find information about my drug/medication?

If you have questions about your specific medication, please speak to your physician, pharmacist, or contact the drug manufacturer directly.







*Average savings based on usage and Inside Rx data as compared to cash prices; average savings for all generics are **78%**; **37%** for select brand medications; restrictions apply.

Inside Rx provides discounts on prescription medications to employees of LBS clients. Inside Rx is not part of LBS.

INSIDE RX PRESCRIPTION DISCOUNT CARD IS NOT INSURANCE. Cannot be used by persons covered by state- or federal-funded programs such as Medicare, Medicaid or Tricare to purchase Inside Rx featured medications, even if processed outside the benefit as an uninsured (cash-paying) patient. Must be under 65 to purchase Advair® HFA, Anoro® Ellipta®, Arnuity® Ellipta®, Breo® Ellipta®, Incruse® Ellipta®, Trelegy Ellipta, Flovent® Diskus®, Flovent® HFA. Cannot be used with any insurance benefit or copay assistance programs. Claims not covered by your benefit may be processed through the Inside Rx prescription drug discount card. Inside Rx is not recommending or endorsing any pharmacy or drug,or providing medical advice. All trademarks associated with pharmacy and drug names are the property of their respective owners. Because pricing shown online is subject to change in real time, Inside Rx cannot guarantee that the price you pay at the pharmacy will always be the price that is displayed in advance of purchase. See full terms. Inside Rx Card is administered by Inside Rx, LLC. The Inside Rx mark is owned by Inside Rx, LLC or its licensor.

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